



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

Randall W. Williams, MD, FACOG
Director




Michael L. Parson
Governor

HCBS-11-19-02

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF

From: Kitty Engler, Bureau Chief 
Bureau of Long Term Services and Supports

Subject: Residential Care Facility (RCF)/Assisted Living Facility (ALF) Assessor Guidance

➤ 3.20	RCF/ALF Personal Care – State Agency Model	Additional information was added regarding the expectation of assessors entering a RCF/ALF. All staff shall introduce themselves and explain the reason for the visit. It is also important to remember assessors must meet with facility staff at each assessment to review the participant's chart and treatment plan and obtain any other needed information to conduct an accurate assessment.
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This revised policy has been posted in the HCBS Policy Manual located at the following link:
<http://health.mo.gov/seniors/hcbs/hcbsmanual/index.php>.

Questions should be directed to the Bureau of Long Term Services and Supports at 573/526-8557 or via e-mail at LTSS@health.mo.gov.

Unless otherwise noted, the policy revisions are effective upon receipt.

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